



Pet(s) First & Last Name _____

ROOM FOR PAWS PET RESORT SERVICE AGREEMENT & WAIVER

Hi there! Please take a few minutes to carefully review the terms and conditions of service at Room for Paws Pet Resort. In addition to our general policies & health requirements, this agreement includes authorization to charge your credit card for services rendered and veterinary costs incurred, as well as an acknowledgement of risk, waiver, and release of liability, as is standard practice at any professional pet care facility. If you have questions regarding any of these policies, please do not hesitate to call, email, or ask a manager. Thank you for choosing Room for Paws as your dog's home away from home!

The following **AGREEMENT** (hereinafter referred to as "Agreement") is entered into by and between Room for Paws Pet Resort (hereinafter referred to as "RFP") and the **CLIENT** (hereinafter referred to as "Client") whose printed name and signature are physically or electronically signed below.

1. GENERAL TERMS & CONDITIONS

1.1 BOARDING & DAYCARE DROP OFF AND PICK UP. RFP is open for drop-off and pick-up between 7 AM-12 PM and 2 PM-7 PM Monday-Friday, 9 AM-5 PM Saturday and 11 AM-5 PM Sunday. The Client understands that drop-off or pick-up outside of these hours must be prearranged with a staff member and that, if accommodated, an additional fee may be charged to the Client's credit card. Boarding dogs are to be picked up by 11 AM, if not picked up by that time the Client will be charged for the day of daycare.

1.2 VACCINATION REQUIREMENTS. All dogs boarding or attending daycare at RFP must be current on their Rabies, Distemper/Parvo, Bordetella, Canine Influenza vaccinations and a negative fecal test. Dogs receiving grooming services only are required to be current on their Rabies and Distemper/Parvo vaccinations; the Bordetella vaccine is not required but is recommended.

The oral and intranasal forms of the Bordetella vaccine contain a live virus which dogs can shed into the environment for a brief period following vaccination. **For this reason, dogs getting the intranasal or oral vaccine must have it done at least 7 days prior to any boarding or daycare reservation at RFP.** If the vaccination must be done less than 7 days before a reservation, RFP will only accept dogs who have received the injected (killed virus) form of the vaccine.

The Client understands that valid and up-to-date vaccination records must be provided in order for their dog to receive services at RFP.

RFP reserves the right to refuse service if any of the above requirements are not met.

1.3 PARASITE PREVENTION & REQUIREMENTS. All dogs boarding or attending daycare at RFP must have had a negative fecal test for ova and parasites, including Giardia, done **within 6 months of any reservation**. Dogs receiving grooming services only must have had a fecal test negative for ova and parasites, including Giardia, done **within 12 months of any appointment**. If a dog's most recent fecal test was positive for any ova or parasites, they must be treated and all dogs in that household re-tested with negative results before returning to RFP.

The Client understands that if their dog is presented for service without valid proof of the above requirements, their dog will be quarantined, and the Client will be charged a special handling fee of \$25 per night for the duration of the dogs stay or until negative results are obtained from a veterinarian. If it is the Client's preference, RFP will obtain a fecal sample from their dog and bring it for testing at the Client's expense. If the Client's dog is observed to have parasites during their visit, a fecal sample will be obtained, and the dog will be quarantined and treated at the Client's expense. If the Client's dog is discovered to have fleas or ticks, the dog will also be bathed and treated at the Client's expense.

socialization, it is possible for an altercation to break out even among friendly dogs. Common areas for dog bites or other injuries resulting from fights to occur are the ears, snout, paws, and the tuft of the neck.

Dogs socializing in any environment, including dog parks, hiking trails, veterinary offices, grooming salons, and pet stores, can contract transferable diseases or infections from other dogs. Even when properly vaccinated, it is still possible for dogs to contract a strain not covered by the required vaccines. Additionally, illnesses like canine cough have an incubation period of 3-14 days, meaning that dogs can actively spread the illness without exhibiting symptoms. RFP takes every precaution to manage the above risks through strict enforcement of our health, sanitation, and safety policies and procedures. In the event that any illness, injury, or concerning behavior is observed at RFP, a manager will contact me or a designated emergency contact immediately using the information I have provided.

The Client acknowledges and assumes responsibility for the aforementioned risks and agrees that RFP will not be liable for any claims of injury, illness, damage, or, in the extremely unlikely case, death to the Client's dog, nor will RFP be liable for consequential damages under any circumstances. The Client further agrees that RFP will not be responsible for any lost or damaged personal property left at Room for Paws Pet Resort during their dog's visit.

By signing or electronically agreeing to this Agreement, I, the Client, hereby agree to all policies and conditions set forth above by RFP and grant permission for future care without the need for additional authorization after the date of physical or electronic signature.

Client's Name (Please Print): _____

Client's Signature: _____

Date: _____